

OUR QUALITY POLICY

As the Board of Directors and employees of Erkurt Holding companies serving the automotive and white goods sectors, acting with the principle of zero error in the design, production, delivery to the customer and production continuity of our products, we undertake to meet the needs and expectations of our customers, to create complete customer satisfaction, and to comply with the legal and applicable requirements of the relevant parties.

Based on this purpose:

- In order to meet customer demands above expectations, we develop, manufacture and present reliable products to our domestic and foreign customers with the participation of sub-industries.
- Considering that the definition of customer includes both internal and external customers, everyone and every process provide the highest level of customer satisfaction by producing the products and services they produce without any errors at once and transferring them to the next process.
- We aim and spread continuous improvement in all activities and at all levels of the organization. We follow current and future-oriented technologies and meet the requirements.
- Management supports and appreciates the teamwork done by our leading employees who have adopted the team spirit in achieving success.
- We attach importance to the development of the creative side of our employees and provide the training needed by our employees at all levels.
- We consider our suppliers as a part of our company and contribute to our suppliers' efforts to carry out total quality management activities.
- While performing their activities, all our employees pay attention to increase efficiency, to get rid of any waste they detect, to reduce resource consumption, and not to harm the environment and human health.